

Hyatt Regency DFW International Airport

KNOW BEFORE YOU GO

The Hyatt Regency DFW International Airport is committed to caring for our guests and colleagues, as your safety and wellbeing are always our top priority. We continue to closely monitor the COVID-19 situation, and have implemented several changes to ensure that we are providing a safe and enjoyable environment for your event guests at the Hyatt Regency DFW.

ARRIVAL EXPERIENCE

- ◆ Through the World of Hyatt Mobile App, Touchless Check-In & Keyless Entry are available to World of Hyatt Members
- ◆ Plexi shields with transaction portals limits contact at front desk
- ◆ Social distancing signage and floor decals
- ◆ Guest room key sanitation
- ◆ All high-touch surface areas in hotel lobby are cleaned frequently with approved high-grade disinfectant cleaning agent

GUESTROOM

- ◆ TV Remotes have disposable plastic covering
- ◆ Glassware removed and replaced with paper products
- ◆ Contactless delivery of guest request items

FOOD AND BEVERAGE

- ◆ Dining spaces have been modified to allow for social distancing and effective disinfection of surfaces
- ◆ Acrylic shields with transaction portals at cashier for ordering and pick up of take out orders
- ◆ Breakfast buffet is served by attendants wearing protective masks and gloves
- ◆ View QR code for current menu offerings

AMENITIES

- ◆ Lounge seating modified on pool deck to allow for appropriate social distancing
- ◆ Fitness Center has been modified for social distancing and hours to allow for extensive equipment cleaning
- ◆ Increased signage in fitness center encouraging guests to clean equipment before and after each use
- ◆ All hard touch surfaces are cleaned frequently with high grade disinfectant

COLLEAGUES & GENERAL SAFETY

- ◆ Daily health screening of colleagues to include temperature check
- ◆ Protective masks are required for all guests and colleagues; Hotel will provide complimentary mask if needed
- ◆ Continuous colleague training on social distancing, PPE, proper disinfecting and hygiene

STAY SAFE.
BE WELL.



Guests are required to wear protective face coverings over their mouth and nose due to a local requirement that mandates compliance.



Practice physical distancing (6 ft) in all public areas.

THANK YOU FOR UNDERSTANDING.

EVENTS

- ◆ Social distanced meeting sets
- ◆ Virtual meeting components available
- ◆ Hand sanitizer stations prominently placed throughout hotel, meeting space foyers, in event rooms and on banquet setups

BANQUET MEALS

- ◆ Customized packaged meals, plated options and contactless buffets are currently available
- ◆ Individually packaged snack items and bottled beverages for breaks
- ◆ Plated meals are all individually wrapped and/or covered. Personalized service at the table as server offers rolled silverware, beverage and individually packaged condiments
- ◆ All colleagues wearing protective masks and gloves



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Above information is subject to change

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AIRPORT TRANSPORTATION

A complimentary Hyatt Regency shuttle is provided to all DFW terminals 24/7. Guests may request a pick-up by calling (972) 453-1234. Upon calling, please provide your name, terminal, gate number, and the number of people in your party. All Hyatt shuttles will be accessible on the terminal's lower level where "Courtesy Shuttles" pick up.

Although we recommend taking our hotel shuttle, there is a walking route option available through the parking ramp of Terminal C. From any other terminal, you must take the Airport Skylink (elevated train) or Terminal Link (airport shuttle bus) to Terminal C. From gate C19, enter the garage and follow the overhead signage through the airport parking garage which will lead to you the sky-bridge that will connect you to the hotel property.

**Please note, the walking route is approximately 200 yards and does require you to take several sets of stairs.*

DRIVING DIRECTIONS TO HOTEL

You can enter the Airport from Highway 183 from the south or Highway 114/Highway 635 from the north. The airport itself has one main road, International Parkway, which runs the length of the airport, north to south.

Parking & TollTag Notice

A Parking tollbooth ticket must be retrieved upon entry.

Upon entering the airport, please enter through the "Ticket Only" lanes to prevent any unnecessary charges on your TollTag. Prior to arrival guests should visit the NTTA website and select "opt out" for DFW International Airport on your NTTA account. Guests selecting this function will receive a toll ticket upon airport entry. (If your TollTag is charged, please retrieve a reimbursement form from Guest Services or Front Desk for compensation.) Please remember to have your ticket stamped for parking validation upon departure from the hotel or anytime you leave the airport property. Please take a new toll ticket upon each re-entry to assure that you receive our discounted parking rate.

Once inside the airport, all exits are on the LEFT. Exit Terminal C/ Hyatt Regency DFW Hotel. Follow signs for Terminal C, and Hyatt Regency DFW will be on your right.

Complimentary parking is provided. Upon departure from the Hotel, tickets can be validated at the FRONT DESK.

Clearance is 6'6"



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